

These Conditions of Sale and Business constitute the contract between Wootz Militaria and the buyer or client. By buying items or services from Wootz Militaria, you agree to be bound by these terms.

INFORMATION FOR BUYER /CLIENT

1. Descriptions and Conditions.

Condition reports are provided on our website or upon request.

Description of items for sale are provided to best of our knowledge & expertise. The absence of a report does not imply that an item is without imperfections. The detail in a report will reflect the estimated value of the item. Intending buyers have ample opportunity for inspection of goods and, therefore, accept responsibility for inspecting and investigating items in which they may be interested. By making payment & purchasing an item you understand and accept the item in the condition it arrives in.

2. Import/Export of goods.

Buyers intending to export goods outside the UK (Where we are based) should ascertain (a) whether an export licence is required and (b) whether there is any specific prohibition on importing goods of that character because, e.g. they may contain prohibited materials such as ivory.

If you are planning to ship items to Wootz Militaria in the UK. In some cases, British customs may apply a handling charge or import tax. Any charges applied by customs are the responsibility of the client. If you are unsure about importing or exporting goods, please get in touch and we will be able to assist.

3. Methods of Payment. The following methods of payment are acceptable.

Debit & Credit Cards (Visa, Mastercard, America Express). There is an additional charge for purchases made with these cards. A surcharge of 3% is payable on all payments made by credit cards. Bank transfer direct into our bank account, all transfers must state the relevant item reference number. If transferring from a foreign currency, the amount we receive must be the total due in pounds sterling (after currency conversion and the deduction of any bank charges). Our bank details would be found on the invoice sent to the buyer/client.

4. Refunds.

We do not offer refunds. This includes payment, deposits, payment charges & shipping costs.

5. Collection, storage & delivery.

It is important that delivery details are provided by the buyer/client as soon as an item is purchased so that any items can be properly packaged and shipped. Any delay may involve the buyer paying additional storage charges. The amount charged would depend on the items size, material and value.

If items reserved/belonging to a client have been left in storage for longer than an agreed period, longer than 3 months or if there has been no communication or response from the client, the process of liquidating the stated items would begin. All effort would be made by Wootz Militaria to try and contact the client, but if there is no success, a 5 day liquidation warning would be served. If any outstanding balance, charges or items are not cleared after this period the stated items would be liquidated.

6. Items being sent for appraisal or restoration.

If the client has purchased an agreed level of restoration service from Wootz Militaria. The client is solely responsible for the safe delivery of any items being sent to us. Wootz Militaria takes every precaution and use industry best practices when working with antiques. There will always be a level of risk associated with restoring an antique object depending on its age and construction. With this in mind the client understands all risks involved and by sending an item for restoration accepts total responsibility. Once the restoration process has finished the item would be sent back to the client using an agreed courier/postal services. Once the item leaves us via the courier or postal services it is no longer the responsibility of Wootz Militaria.

7. Insurance

Items sent for restoration service are covered by our insurance policy in the event of it being stolen (From our premises). We take every precaution when storing items and any high value items are carefully stored in secure rooms. If in the very rare event a client's item is stolen from our premises we would offer payment totalling the value of the item agreed between Wootz Militaria & the client, at the time of purchasing the restoration services.